



CAZAUDEHORE

GENERAL SALES CONDITIONS - EVENT

These conditions prevail over all the customer's purchase conditions or any document emanating from the latter

The three pages of this document form an inseparable whole.

RESERVATION

The reservation agreement between the Client and CAZAUDEHORE becomes when the Client has returned to CAZAUDEHORE the agreement containing the specific conditions of the service.

A payment of 40% to 100% (specified in the special conditions of the service) of the total estimated amount of the event will be requested as a deposit and forfeit.

If the event takes place more than three months after the reservation date, the deposit may be paid in two installments, with the second payment having to be made at least 1 month before the scheduled date.

MODIFICATION OF THE CONTRACTUAL SERVICE

Any possible modification compared to the initial contractual reservation must be the subject of a writing by the Customer and an acceptance by CAZAUDEHORE.

CAZAUDEHORE reserves the right not to accept substantial modifications.

CAZAUDEHORE reserves the right to modify the initial allocation of rooms and lounges necessary for the organization and running of the event, provided that the new spaces allocated correspond to the needs of the Customer,

CAZAUDEHORE will inform the Customer, if applicable, of any changes.

CANCELLATIONS

Cancellation by the customer

Any cancellation, total or partial, whatever the cause, must be expressed only by mail or email and must be the subject of an acknowledgment of receipt from us.

Any cancellation, total or partial, whatever the cause, will be invoiced for cancellation fees according to the cancellation conditions below.

Number of days before the beginning of your event	Size of the event		
	from 1 to 15 people	from 16 to 49 people	50 people & more
60 days & more	0%	30%	50%
from 30 to 59 days	20%	50%	65%
from 15 to 29 days	50%	70%	80%
from 4 to 14 days	80%	90%	90%
3 days or less	100%	100%	100%

Cancellation by CAZAUDEHORE

CAZAUDEHORE may cancel the reservation, interrupt the reservation agreement and keep the deposit paid in the following cases:

- . Non-compliance with the General Conditions of Sale of the agreement
- . Judicial liquidation or bankruptcy of the client
- . Event that could damage the image or reputation of CAZAUDEHORE.

HOTEL RESTAURANT CAZAUDEHORE

1, avenue du Président Kennedy - 78100 Saint-Germain-en-Laye

Tel : +33 (0)1 30 61 64 64 - cazaudehore@relaischâteaux.com

www.cazaudehore.fr

NOUVELLE GENERATION SAS - CAP 1 565 430 € - SIRET 422 346 726 00017 - N° TVA INTRA FR 004 223 467 26 - RCS VERSAILLES 422 346 726



TERMS OF PAYMENT / INVOICING

CAZAUDEHORE reserves the right to invoice any additional costs generated by a particular request or particular circumstances or particular degradation observed after the departure of the Customer.

Payment for the event is to be made at the end of the reception
Additional invoicing may be sent later to the first in the event that CAZAUDEHORE has forgotten to invoice.

Any late payment will result in the application of a late payment penalty of an amount equal to one and a half times the legal interest rate.

FORCE MAJEURE

The management of CAZAUDEHORE reserves the right to cancel this agreement in the event of war, strike, fire, disaster water damage without committing to a payment of damages other than the reimbursement of the deposit paid
If for some reason accommodation cannot be provided within the hotel for all or part of the participants, we reserve the right to accommodate you under comparable conditions in another hotel.

INTERNAL RULES

The services are provided exclusively by CAZAUDEHORE and it is forbidden to bring in any products whatsoever from the outside without prior agreement.

For shows and musical programs organized and produced by the Customer, the latter is solely responsible for any request for authorization and / or declaration to SACEM. The Customer guarantees CAZAUDEHORE against any claim in this regard.

Orchestras are prohibited and only reasonable musical entertainment is accepted. The use of microphones is prohibited

For all events, the final number of participants determining the establishment of the invoice must be communicated at least 72 hours before the date of reception. Any downward modification of this number of participants compared to that confirmed in the contract will fall under the cancellation conditions of the previous point.

The time limit for evenings with entertainment or dance evenings is midnight. With prior agreement, it is possible to extend until 2 a.m. The additional hour will then be billed at € 400 including tax. Any hour started will be due in full.

Rooms are available from 5:00 p.m. on the day of arrival and must be vacated on the day of departure by 12:00 p.m. Otherwise, rooms and lounges will be subject to additional invoicing.

The Customer must imperatively request authorization from CAZAUDEHORE for any use of his image, logos and photos

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USE OF PREMISES & BEHAVIOR

CAZAUDEHORE has the freedom not to accept receiving people whose dress is indecent or neglected, people with noisy or incorrect behavior, people whose behavior is contrary to good morals and public order.

The client is responsible for the behavior of those present at his event.

The Customer accepts and undertakes to return the spaces made available to him in good condition. Any damage produced in spaces, to our equipment or in common places may result in penalties. Also any behavior contrary to good morals and public order will cause CAZAUDEHORE to ask the Client and / or the people present at his event to leave the establishment without any compensation and without any reimbursement.

INSTALLATION AND DECORATION

Any project concerning the decoration of the living room (s) must be submitted to CAZAUDEHORE for approval.

The Customer agrees to restore to original condition and at its own expense all or part of the technical installations or decorative elements that have been modified during its activities

RESPONSIBILITY

The Client undertakes to indemnify CAZAUDEHORE, its affiliated companies and its staff, its subcontractors from all recourse, lawsuits, claims for damages, responsibilities, costs and expenses, arising from an infringement committed by you, a participant or willful malicious act or negligence or omission, by you, a participant or a member of your staff, your agents and your subcontractors

In the event that the Customer, his attendants or guests use equipment that does not belong to CAZAUDEHORE, the Customer must be able to produce a comprehensive insurance certificate covering the damage likely to be caused by the use of these materials. CAZAUDEHORE reserves the right to modify all or part of the programs in the event of force majeure events or beyond its control.

CAZAUDEHORE declines all responsibility for property, equipment and personal effects left in the event lounges.

DISPUTES

In the event of disputes, these must be notified in writing at the end of the event and the arbitration may be entrusted to the competent courts on which our head office depends.

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